



TECHNICAL UNIVERSITY OF MOMBASA

QUALITY POLICY STATEMENT

Technical University of Mombasa is committed to achieving excellence and assuring quality in offering opportunities for access of commensurate scientific, technical, entrepreneurship education and research skills for innovation and creativity in order to meet and exceed the expectations of our customers and stakeholders. The University shall implement and operate a Quality Management System based on ISO 9001:2015 international standard, responsive to its vision and mission.

The University shall ensure that:

1. All the members of the university community are aware of and support the institution's approach to quality;
2. Quality objectives are determined, monitored, evaluated, reviewed and continually improved for sustainability;
3. Structures are in place to regularly monitor and review the effectiveness of policies;
4. It demonstrates its commitment to comply with relevant requirements and continually improve the effectiveness of the Quality Management System;
5. The Quality Assurance System is coordinated, growth oriented and is characterized by minimum bureaucracy and maximum effectiveness.

This quality policy statement shall be made available to relevant interested parties and be reviewed when appropriate, for continuing suitability.

A handwritten signature in black ink, appearing to read "H. G. Bah", followed by a horizontal line.

Vice Chancellor

5th April 2018

